

Our Services

- Family Medicine
- Family Planning
- Antenatal Care
- Cervical Screening
- Counselling
- Vaccinations
- Care Plans
- Chronic Disease Management
- Children's Immunisations
- Liquid Nitrogen Therapy
- Minor Surgery
- Pre Employment Medicals
- Driving Medicals
- Spirometry
- Injury Management
- Dietician
- Telehealth Consultation with Specialist
- Psychology
- Cosmetic—Dr Jones

Doctors:

Dr Deng Abiem

BMS(Canberra)MBBS(Adelaide)FRACGP

Dr Abiem graduated from Flinders University in Adelaide in 2012. He completed his GP training in Darwin and Inglewood in QLD. He obtained his Royal Australian College of GP fellowship in 2017.

In September 2022 he purchased the practice from Dr Allen.

Dr Adrian Allen

MB BS(Syd), FACRRM, Dip RACOG

Dr Allen graduated from Sydney University in 1984 and established this practice in 1989. He has special interest and skills in management of trauma, obstetrics, paediatrics, and emergency medicine.

He is a founding member of the Australian College of Rural and Remote Medicine.

Dr Alison Jones

B.Sci(Adv), B.Med

Dr Jones graduated from University of Newcastle in 2015. She is interested in emergency medicine and women's health. She obtained her Royal Australian College of GP fellowship in 2024.

Nurses:

Brittany Moore - Reg. Nurse

Sandy Bingley - Reg. Nurse

Rachel Hoad—Reg. Nurse

Administration Team

Libby Rogers - Practice Manager

Chloe Hoy - Receptionist

Fiona Rollan - Receptionist

Rena Grant—Receptionist

Allied Health Professionals

Kimberley Cameron—Dietician

Anna Thew—Clinical Psychologist

James Reilly—Psychologist

Walcha General Practice Clinic

Walcha General Practice

104E Fitzroy Street

PO Box 287

Walcha NSW 2354

Our Opening Hours

| | |
|--|------------------|
| Monday to Friday | 8.30am to 5.30pm |
| At times the practice maybe unattended between | 1.00pm to 2.00pm |
| Saturday | Closed |
| Sunday | Closed |
| Public Holidays | Closed |

Appointments & Enquiries

Tel: 6777 4293

After Hours Arrangements:

For all after hours care (**Emergencies only**) please call or present to the

Walcha Hospital

Ph: 67774200 or Call 000

Interpreter Services

Professional interpreting services delivered by the Translating & Interpreting Service TIS

Welcome

Welcome to **Walcha General Practice**. We are an AGPAL Accredited General Practice providing continuing comprehensive medical care and advice. **Our practice has been operating since 1989. In 1999 the practice was one of the first in NSW to be accredited.**

Appointments:

We run an appointment system and request all patients book in advance to see a Doctor or Nurse. Emergency consults will always be fitted in (this may not be with your regular GP). Our doctors aim to keep to appointment times. However, some patients take longer than anticipated and we ask for your patience and understanding. Please ensure your contact details are correct with reception staff. If you fail to attend your booked appointment without cancelling prior, a fee may apply as this time can be used by another patient.

Fees:

We are a mixed billing practice. Please ensure you bring a valid Medicare Card and any relevant concession cards. If you are experiencing difficulty paying the fees please discuss this with your doctor.

Recall systems:

We invite you to be involved in recall systems available for Diabetes monitoring, Cervical Screening, Bowel Screening, Immunisation and Mammography.

Prescriptions:

Prescription medication must be reviewed regularly. Some repeat prescriptions can be requested however the doctor requires 24 hours for scripts to be written.

Test Results:

Where appropriate, patients may obtain test results from the practice nurses each day between 1.00pm—2.00pm. Patients with abnormal results are contacted directly by the practice nurse.

Medical Certificates:

It is necessary to see a doctor on the first day of your illness if you require a medical certificate. Be sure to ask the doctor during your appointment. Medical certificates are legal documents and cannot be backdated.

Workers Compensation:

Please inform reception when booking your appointment if it is Workers Compensation related. Please bring with your claim number with you (if available) and Insurance company details for billing purposes.

Medical Records:

Medical records are confidential documents. It is the policy of this practice to maintain security of personal health information at all times and to ensure this information is only dealt with in line with current legislation. This practice strictly adheres to the Privacy Legislation, including release of records. A copy of our Privacy Policy is available at the desk.

Referrals:

Specialist requires a referral from the patients GP however it is up to the patient to get a referral from their doctor prior to seeing the specialist. Referrals are a legal document and cannot be back dated.

Medical Students:

Walcha General Practice is a teaching practice and is committed to helping train the next generation of Australian doctors. Occasionally our GP'S may be accompanied by a medical student. If so, you will be asked for your consent in allowing the student to attend your consultation. Please say if you would prefer not to, the choice is yours.

Your Rights:

We take your concerns seriously and believe that problems are best dealt with within the practice and in a timely manner. Please feel free to discuss any issues with your doctor or the Practice Manager. It is also your right to contact the Health & Disabilities Service Complaints Office 1800 813 583

Our Rights:

In the unlikely event we consider your behaviour to be unacceptable, e.g. being abusive to staff, we reserve the right to request that you no longer attend our surgery.